

Ordering Terms

Ordering

To place an order with us via ypgbooks.co.nz (**YPGBooks**), you must add a product (namely, one or more of our print directories) to the shopping cart (displayed as your "Order Summary"), together with your reason for selecting that product, and proceed through the checkout process. This includes giving us certain information (for example, delivery address, contact information or delivery instructions) and submitting your order. Finally, we will display a confirmation page ("Confirm Your Order") with the details of your order.

When you submit an order, you are making an offer to obtain our products. We will send you a confirmation e-mail if we accept your order. We will take payment (if any) from you when we accept your order.

Due to finite stock levels, not all products will be available for order all of the time. Where any products are no longer available for an order, we will refund the payment for those products (if any) to you by the same method.

We reserve the right to review, refuse and/or cancel any orders at any time for any reason, or no reason at all. We will advise you of such refusal or cancellation, but we are not obligated to provide the reason for such refusal or cancellation. Where we refuse and/or cancel any order, we will refund the payment for that order (if any) to you by the same method.

You agree that you will not place any order that is: fraudulent or for which your reason for selecting any product is not accurate or true; involves an excessive quantity of goods; intended for the purpose of resale of goods or other commercial purposes.

You may request the cancellation of an order via the "My Orders" section of YPGBooks. You may cancel any order as long as no products within that order have been dispatched. Where you successfully cancel an order, we will refund the payment for that order (if any) to you by the same method. Please note, individual products within an order cannot be cancelled; the order as a whole must be cancelled. If you still require certain products within that order, you will need to reorder those products.

Pricing

All prices listed on YPGBooks are in New Zealand dollars and are inclusive of GST and any other sales tax (except where expressly stated). All prices are correct when published, but please note that we reserve the right to alter prices at any time for any reason and without notice to you. Please also note that prices may vary by product and based on your reason for selecting that product.

Delivery

YPGBooks only relates to the delivery of products to New Zealand addresses. All international orders must be handled through our Customer Support Team, who can be contacted via email (advertiser@yellow.co.nz).

Our distributors remain in a delivery area for a short period of time after the initial bulk distribution of a directory, to rectify any missed or damaged directory deliveries. We may therefore be able to use our distributors to deliver to your door or letterbox, depending on your location and the timing of your order. Otherwise, directories will be delivered by courier.

We will endeavour to ensure that orders are dispatched within 7 business days of the order being accepted. Orders will normally arrive the day after dispatch, but please allow two days for delivery to rural addresses.

Terms

Orders, and these terms, are governed by and will be construed in accordance with the laws of New Zealand and you submit to the jurisdiction of the courts of New Zealand.

We may change these terms, by adding, changing or removing content, at any time. Any change applies from the time it is published on YPGBooks. You should check from time to time to see if these Terms have changed. By continuing to access YPGBooks, you agree to be bound by any changes to the Terms.